FAQ: Pandemic Electronic Benefit Transfer (P-EBT) Food Benefits

P-EBT Background
Pandemic Electronic Benefit Transfer (P-EBT) is a temporary federal food benefit program for families to buy food to make up for school meals that were missed while students were enrolled in remote/blended learning. Benefits can be used anywhere EBT/SNAP are accepted, including most retail food stores and farmers markets.

P-EBT is for ALL NYC public school students regardless of family income or immigration status. P-EBT applies to any school participating in the National School Lunch Program, including private, pre-K, charter, and religious schools. P-EBT is not a public charge.

There is no application for P-EBT, it is issued automatically.

- DISTRIBUTION 1
  Covers March - June 2020, and was issued in fall 2020

- DISTRIBUTION 2
  Covers Sept 2020 - March 2021, and started distribution in June 2021

- DISTRIBUTION 3
  Covers April - June 2021, and will start issuing in fall 2021

For more information:
- For answers to commonly asked P-EBT food benefit questions visit the NYS OTDA website at otda.ny.gov/SNAP-COVID-19
- NY State P-EBT Helpline: 1-833-452-0096
- EBT Customer Service 1-888-328-6399 or www.connectebt.com to request a replacement card, check your balance, or activate (PIN) a card